

GC KIOSK

USA based software organization.

Implemented an advanced self-service kiosk system, revolutionizing the ordering experience.

OBJECTIVES

To efficiently manage orders across multiple retail kiosks and stores by ensuring real-time inventory tracking, providing a seamless order processing experience, and integrating with existing POS systems and backend inventory databases.

- Managing orders efficiently across multiple retail locations.
- Ensuring real-time inventory tracking and management.
- Providing a smooth and efficient order processing experience for customers.
- Integrating with existing POS systems and inventory databases.

SOLUTION

- Created a centralized order management system for multi-store operations.
- Integrated with POS systems and inventory databases for real-time tracking.
- Designed a mobile app for easy order processing at retail kiosks.
- Tailored the app to store needs and ensured scalability for future growth.

BENEFITS

1. Enhanced Order Accuracy

Increased order precision and efficiency across retail locations.

2. Customer Satisfaction

Improved customer experience with smooth order processing.

3. Optimized Inventory

Achieved real-time inventory visibility and minimized stockouts.

4. Scalability

Developed a solution capable of expanding operations and supporting additional stores or features.



AT A GLANCE CHALLENGES

- Managing orders across locations.
- Real-time inventory tracking.
- Streamlining order processing.
- POS system integration.

BENEFITS

- Enhanced Order Accuracy
- Customer Satisfaction
- Optimized Inventory
- Scalability

PROJECT STATUS:

Completed

END CUSTOMER TYPE:

In-Direct